



# FUTURE READY FINANCIAL PLANNING

## Future Ready Financial Planning Security Measures Overview

Future Ready Financial Planning powered by Wix deploys and maintains technical and organizational security measures to protect the company's and our customers' data and assets. The Wix security team leads the facilitation and development of procedures, processes and controls that govern the security and integrity of Wix and our users.

Below is an overview of the principle measures Future Ready Financial Planning powered by Wix employs to keep our platform and our users secure. For further information about Wix's information security policies for the secure and acceptable use of our platform, infrastructure and operational services, as well as Wix's approach to security and compliance, see the Future Ready Financial Planning powered by [Wix Security Whitepaper](#).

Security Measure	Implementation
FRFP powered by WIX Dedicated Security Team	<ul style="list-style-type: none"><li>• Future Ready Financial Planning powered by Wix employs a team of security and privacy professionals who are experts in information, application and network security. The team maintain and constantly improve the company's defense systems, develop security review processes, build security infrastructure, and implement the company security policies.</li><li>• Future Ready Financial Planning powered by Wix dedicated security team also actively scan our platform and infrastructure for security threats, perform penetration tests, conduct quality</li></ul>

assurance measures and software security reviews, and provide project-specific consulting services to Wix's product and engineering teams.

- The security team, with the help of external experts, constantly monitor for suspicious activity in our network. They also address information security threats, and perform routine security assessments and audits.

#### Compliance and Certifications

As further detailed in our Security Whitepaper, Wix is a PCI Level 1 Merchant & Service Provider and is certified as ISO 27001 and ISO 27018 compliant. Copies of our certifications can be found [here](#).

#### Physical Access Controls

- Future Ready Financial Planning powered by Wix services are hosted on AWS and Google Cloud Platform cloud-based data centers, for which Equinix provides all physical colocation services. Our infrastructure providers maintain industry-standard security certifications, including: ISO 27001, ISO 27017, ISO 27018, SOC 1, SOC 2, SOC 3 and PCI DSS Level 1.
- Our data center locations are detailed in [our privacy policy](#).
- More info on our Cloud Service Providers' security can be found at the [AWS security page](#) and the [Google Cloud security page](#).
- Future Ready Financial Planning powered by Wix offices worldwide are physically secured by personal identification access restriction and management.

Business Continuity,  
Incident Response  
and Disaster  
Recovery Plans

- Future Ready Financial Planning powered by Wix uses data centers and cloud service providers in separate geographic locations and different time zones to allow infrastructure and service availability, as well as continuity.
- Future Ready Financial Planning powered by Wix develops and maintains business continuity, incident response and disaster recovery plans, which are tested and updated periodically.
- Future Ready Financial Planning powered by Wix facilitates designated solutions for protection against and mitigation of DDoS attack effects.
- Future Ready Financial Planning powered by Wix keeps dedicated teams in multiple geographies to support the Wix platform, services and supporting infrastructure.

System Access  
Controls

- Future Ready Financial Planning powered by Wix maintains an access control policy that covers Wix's internal network and systems processing personal data. This facilitates control processes, including access logging, monitoring and limitation.
- Future Ready Financial Planning powered by Wix records and systems distinguish customer records and information from non-customer information.
- Data insert, deletion, and modification are stamped and logged (date/time and relevant personnel).

Application Level  
Security, Monitoring  
and Risk  
Identification &  
Assessment

- Future Ready Financial Planning powered by Wix hashes Wix Users' account credentials and passwords.
- Future Ready Financial Planning powered by Wix Users can choose to establish two-factor

authentication in their Wix accounts for an additional layer of security.

- Future Ready Financial Planning powered by Wix Users can customize many of their website permissions (This varies, depending on the specific service and features used).
- All of Future Ready Financial Planning powered by Wix cloud and public interfaces are automatically scanned for vulnerabilities and misconfigurations on a regular basis. Wix regularly monitors, detects, and blocks incoming attacks on our platform.
- Penetration tests are performed on our platform by Wix's security team and an external third party on a regular basis. Results are evaluated and remediated (if needed).
- Future Ready Financial Planning powered by Wix maintains a security bug bounty program, which gives independent security researchers a platform for testing and submitting vulnerability reports.
- Future Ready Financial Planning powered by Wix facilitates privacy controls in its code to ensure customers' data privacy and to prevent one customer from accessing another customer's data.

Control and Security Measures for Storage, Transmission and Transport of Personal Data

- All new sites created on Future Ready Financial Planning powered by Wix have HTTPS automatically enabled as part of the basic services provided by Future Ready Financial Planning powered by Wix.
- All critical interfaces and functions (i.e. user authentication, payment transactions (PCI data) and PII related processes are only accessible using at least TLS v1.2.

- Future Ready Financial Planning powered by Wix has a multiple layer security architecture to help protect against 0-day security issues.
- Firewalls and intrusion prevention systems are in place to prevent unauthorized access.
- Wix facilitates a SOC 24/7/365 monitoring program focused on information gathered from various sources (internal network traffic, employee actions on systems and on-going research about vulnerabilities). Analysis is performed using different tools for traffic capture and parsing.

#### Employee Awareness and Training

- Future Ready Financial Planning powered by Wix security team communicates with all employees on a regular basis, covering topics such as emerging threats, phishing awareness campaigns, and other industry-related security topics.
- All Future Ready Financial Planning powered by Wix employees:
  1. Undergo security training when joining the company and on an ongoing basis (as required), as well as additional role dependent training on specific aspects of security (as required).
  2. Agree to the company's code of conduct, which highlights our commitment to keep customer information safe and secure.
  3. Sign a confidentiality statement at the time of hire.

#### Third Party Risk Management Program

Prior to engaging new third-party service providers or vendors who will have access to Wix data, platform or systems, Wix conducts a risk assessment of vendors' data security practices as part of Wix's Third Party Risk Management Program.

## Law Enforcement Request Policy

- Future Ready Financial Planning powered by Wix respects the human rights of our customers and their end users.
- As such, Wix implements a Law Enforcement Request Policy, which is designed to ensure that all data requests received from law enforcement agencies, governmental or regulatory bodies (“Authorities”) are valid and made in accordance with the applicable legal procedures.
- Future Ready Financial Planning powered by Wix does not disclose personal data to Authorities, unless required by applicable law, and Wix challenges unlawful requests. Unless legally prohibited from doing so, if Wix receives a demand for a customer’s Users-of-Users Information (as defined in the [Wix Privacy Policy](#)), Wix will redirect the relevant Authority to request such data directly from the relevant customer, as the controller of such data.



# FUTURE READY FINANCIAL PLANNING

## **FRFP Web security**

Compliance with Security & Privacy Regulations

Is my personal information protected when I sign up for Future Ready Financial Planning powered by Wix services?

Yes. The signup and login process with Wix is completed through a secure server. In addition, Wix uses a one way encryption method and does not store user passwords in its database.

Can I enable 2FA for my Wix account?

Yes, and we highly recommend you do. Your verification options are email, SMS, and third-party authenticator apps. [Learn more.](#)

How does Future Ready Financial Planning powered by Wix protect my payment data?

Wix follows Payment Card Industry Data Security Standards (PCI DSS). Wix's PCI DSS compliance is externally assessed by Comsec Global, and is accredited as a level 1 service provider and merchant. [Learn more.](#)

How does Future Ready Financial Planning powered by Wix protect my users' data?

The Future Ready Financial Planning powered by Wix security team uses an Information Security Program based on international best practices and this program is constantly evolving to address emerging threats. This team leads the facilitation and development of procedures, processes, and controls that govern the security and integrity of Wix and our users. Information Security and the protection of customer and user data is of the highest priority to Wix.

Future Ready Financial Planning powered by Wix software engineers develop our platform with a security by design approach which means they keep security and privacy top of

mind throughout all design phases. Future Ready Financial Planning powered by Wix seeks to add as many default and out-of-the-box security boundaries to its systems as possible, in order to reduce the probability of vulnerabilities and to support secure development.

Does Future Ready Financial Planning powered by Wix encrypt user data?

Yes. Future Ready Financial Planning powered by Wix uses data encryption to protect user data both in transit and at rest.

In transit, Future Ready Financial Planning powered by Wix utilizes HTTP/s over TLS 1.2 and above, as well as a SSL Certificate. At rest, data is encrypted with AES 256, the industry standard for encryption methods.

Within Future Ready Financial Planning powered by Wix PCI environment, Wix uses a FIPS 140-2 certified Hardware Security Module which is the highest standard of encryption and storage methods.

Does Future Ready Financial Planning powered by Wix have SSO?

Yes. For individual users, Future Ready Financial Planning powered by Wix supports Facebook and Google SSO. For organizations, Wix supports the Open ID Connect protocol. You can set up secure SSO authentication for your company, to allow for single ID and password logins, by connecting Wix to your Identity Provider. [Learn how.](#)

Does Future Ready Financial Planning powered by Wix have a Third Party Risk Management program (TPRM) ?

Yes. Prior to onboarding third-party suppliers, Wix conducts a thorough vetting process in order to ensure they are up to our security standard. The TPRM program is co-orchestrated with legal, procurement, IT and security. Wix performs continuous security and privacy assessments in accordance with the company data protection policy.

Does Future Ready Financial Planning powered by Wix have a Bug Bounty program?

Yes. Future Ready Financial Planning powered by Wix proactively seeks to identify and address vulnerabilities early by inviting "ethical hackers" to try hack our platform for a reward. If you are a security researcher and would like to submit your vulnerability report to our Bug Bounty program, please send the report with all the relevant details to [bugbounty@wix.com](mailto:bugbounty@wix.com).

Does Future Ready Financial Planning powered by Wix hold security certifications?

Yes. As part of the importance we place on compliance and regulations, Wix has a dedicated team to ensure we are aligned with the industry's top standards and



accreditation. Up to date PCI compliance, ISO compliance, and TLS certification can be found [here](#).

How can I report a security issue on Future Ready Financial Planning powered by Wix?

Firstly, thank you for bringing this to our attention. We take security issues very seriously and are committed to protecting your data and private information. If you believe you've found a security issue or vulnerability, please contact the relevant Wix Security team found [here](#).

How do I report abuse or a rights infringement?

Future Ready Financial Planning powered by Wix takes abuse and infringements of rights on our platform very seriously. Learn how to report any infringements [here](#).